

WAIPUNA HOSPICE CODE OF CONDUCT

Our Vision

High quality end of life care for all.

Our Mission

To provide the best possible specialist hospice palliative care, enhancing the quality of life for those facing end of life and bereavement.

Our Values

Compassion: Supporting one another – patient, families, whanau, friends, staff, volunteers and colleagues.

Advocacy: Ensuring equity of access to services for all our communities.

Respect: Upholding autonomy of each person and their community, accepting one another's cultures and beliefs.

Empathy: Acknowledging uniqueness, supporting with dignity, respect and compassion.

Quality: Committed to continuous improvement, aligned to values and core services.

Standards of Conduct and Professionalism

You are required to:

- 1 Seek to honor principles of The Treaty of Waitangi both in spirit and in the letter of the law relating to the Treaty.
- 2 Act with fairness, honesty, integrity and openness
- 3 Respect the opinions of others and treat all with equality and dignity without regard to gender, race, political beliefs, religion, marital status, disability, age or sexual orientation.
- 4 Promote the vision and mission of Waipuna Hospice in all dealings.
- 5 Provide safe and positive experiences for those receiving Waipuna Hospices services.
- 6 Comply with conditions and terms of your contract/agreement.
- 7 Maintain all qualifications and training necessary for the performance of their duties.
- 8 Adhere to Waipuna Hospice policies.
- 9 Respect and maintain the confidentiality of information obtained, including but not limited to, electronic, written and verbal information.
- 10 Maintain professional relationships with colleagues, patients and family/whanau and adhere to the professional boundaries policy.
- 11 Make every reasonable effort to ensure Waipuna Hospice does not raise community, supplier, or stakeholder expectations that cannot be fulfilled.
- 12 Avoid commenting or offering any public criticism or statement detrimental to Waipuna Hospice's reputation.

Signed _____

Name _____ Date _____